







NOLA HIV Primary Care Partners

(modified services as of 4/2/20 KD)

Agency Name	Taking new clients?	Visit format for Existing Patients	Telemedicine & Format (Audio, A/V, etc.)?	In-Person Visits?	HIV Testing Services?	Case Management?	Other Services?	COVID-19 Testing
 (504) 226-2976	Rapid Start only	Telemedicine encounters only unless for Rapid Start, labs only being done on Tuesdays	Audio/video, system called Doxy, pt needs either smartphone or computer with webcam. Telephone visits being conducted as last resort/unable to connect via webcam	Rapid start, STI treatment case by case basis	No	Yes, by audio/email	Health Models program on hold, Medicaid applications being done over phone	No
 Crescent Care (504)821-2601	Rapid Start, Out of Care only	Most via telemedicine, short list of conditions we can see in-person, working to see them outside of building (tents, etc.)	Audio, moving to eCW tele-visit soon	For Rapid Start, Out of Care, or STI treatment	On-site, limited abilities	Yes, by audio	Pantry open, Legal by phone, Needle Access Open	On-site at 1631 Elysian Fields M-F 9-4 (not at 3308 Tulane)
 HIV Outpatient Program (HOP) clinic (504) 702-4344	Yes	Patients are contacted via telephone or telehealth. Stable patients are being rescheduled. Urgent patients are seen in person.	Video and audio, and audio only	New HIV patients and other urgent needs.	Continues in Emergency Department, limited in clinics.	Social workers are available in person and by phone.	ID Dental for urgent only. Psychiatry/psychology preferably by phone, in person if needed. Health ed by phone. Legal by phone.	On-site 24/7.
 Marrero • (504) 309-3262 Gretna • (504) 509-4800	Yes	Default telehealth visit in person visits only per provider decision	Audio, moving to OTTO with NextGen ASAP	Out of care, unstable HIV, STI, ugent sick visits (ie chest pain or abd pain etc)	on-site, limited to lab draw and current patients only	Yes, via audio soon full telehealth	Pharmacy open	Yes, at both Marrero and Gretna locations only for those fitting criteria
 (504) 529-5558	Yes. New and out of care.	Via telemedicine and also in clinic, but via telemedicine also to limit contact. Specified rooms designated with cameras for telemedicine	Audio and A/V	STI treatment, out of care	On-site, limited abilities.	Yes, either via audio or A/V.	Referrals will still be made for essential services, if open, that are not offered at STCHC.	No
 (504) 988-3002	Yes, new and out of care.	Mostly, telemedicine but can see clients in person at clinic, if needed.	Ecw telemedicine visits, audio and A/V	Rapid start, out of care, and STI treatment	on-site, by appointment only	Yes, by audio.		Not currently testing